

Company : Thames Valley Hire Services

Document reference: Company Case Study

“We might be a small business but we have the I.T. support of a global business.”

With over 22 years experience in the Tool Hire business Thames Valley Hire Services is uniquely placed to offer you a professional and personal service that is second to none. Whether you are looking for construction or demolition equipment, gardening & landscaping machinery or power tools, carpet cleaners or floor sanders for trade and DIY use, we have the right equipment for you and we guarantee competitive prices across the entire hire fleet.

During a local Networking meeting it was clear that Thames Valley Hire Services needed the assistance of ACT Systems. Steve Storey owner of Thames Valley Hire Services was keen to move his Business forward but it had become apparent that their dated IT infrastructure was a major hindrance especially in respect to the dynamic working of the remote outlets.

ACT Systems were at hand to help, following a FREE onsite audit and meetings with Steve a proposal of our recommendations was accepted. The proposal consisted of a new Microsoft Server with remote working for the remote outlets and a schedule to replace existing dated workstations.

“ACT Systems made it so easy, explained the proposal in plain English and delivered exactly what was promised with ongoing support that really does make a difference to the running of my Business!” (Steve Storey – Owner)

Technical Requirements:

- Small Business Server 2003
- Microsoft Terminal Server
- Upgrade to Suitable Internet Connection to manage remote connections
- Configure both office based and remote computer workstations
- Implementation of new XP Business workstations
- Training for all users
- Implement ongoing support package

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The project was implemented in October 2005 and ACT Systems are still supporting Steve and his Business to ensure that Thames Valley Hire Services continue to run effectively and efficiently.